

**Lit Service Order**

#50375

14

Contact Information				
Unite Private Networks, LLC d/b/a Segra ("Segra")		Navarro County ("Customer")		
COMPANY CONTACT:	Colleen Conner	COMPANY CONTACT:	Damien Givens	
EMAIL:	Colleen.Conner@segra.com	EMAIL:	damien.givens@texomahldta.org	
REMITTANCE ADDRESS:	Unite Private Networks, LLC d/b/a Segra 120 W 12 <sup>th</sup> St., Floor 11 Kansas City, MO 64105	BILLING ADDRESS:	6303 Commerce Drive Irving, TX 75063	
Service Type and Term				
Order Type:	Renewal & New			
Segra ID Number(s):	50375			
Service Type(s):	Ethernet Internet Access (EIA)			
Initial Service Order Term:	36 months			
Service and Pricing Schedule				
Type	Service	Term	Monthly Recurring Charge	Non-Recurring Charge
Renewal	Circuit 1: 500 Mbps EIA	36 months	\$850.00	\$0.00
New	/29 IPv4 Addresses	36 months	\$32.00	\$0.00
Total =			\$882.00	\$0.00
Circuit 1				
Location A		Location Z		
Site Name:	Segra IP Core POP	Address:	6303 Commerce Dr	
Site Contact:	Segra NOC--(866) 963-4237		Irving, TX 75063	
Point of Demarcation:	Existing Segra Demarc	Point of Demarcation:	MPOE	
<p><b>Acknowledgements:</b> Customer acknowledges and agrees that the services ("Services") provided to Customer in this Lit Service Order ("Service Order") will not be accessible to Customer other than at the Location Z Point of Demarcation listed above. Segra shall have the option to terminate this Service Order without liability if Segra determines that providing the Services to Customer will be commercially unreasonable for Segra.</p> <p><b>Renewal of Lit Service Order #36508:</b> This Service Order codifies a renewal of that certain Lit Service Order #36508, executed by and between Customer and Segra on June 15, 2022 ("Lit Service Order #36508"). Upon execution, this Service Order shall render null and void and replace Lit Service Order #36508 in its entirety.</p> <p><b>Non-Appropriation of Funds:</b> Customer represents and warrants that it or its end user customer is a public entity and/or the Services provided under this agreement are otherwise subject to public funding sources. Customer represents and warrants that all necessary funds have been appropriated to satisfy the Customer's obligations for the underlying service(s) through the first anniversary of the Service Commencement Date (the 1st Anniversary). If, for any year of the term following the 1st Anniversary: (a) no funds are appropriated for any of the Customer's communications facilities, services or technologies for any of the locations listed in any attached Service Order and Customer has taken reasonable steps to request or appeal for funding from its fiscal authority and such funding has not and will not be appropriated ("Non-Appropriation of Funds"); (b) the Customer has no alternative but to discontinue all facilities, services and technologies to such locations for that funding year (for example, no internet connections may be made from any of such locations during such year, etc.); (c) Segra has received a written Notice from the Customer confirming the occurrence of items (a) and (b) of this paragraph (the "No Funding Notice"), then, on the following terms, Customer, may terminate the affected Service Order(s) without further liability for Non-Appropriation of Funds. The "Effective Date of Termination" for the Service Order shall be the later of (a) the 1st Anniversary; (b) the first day of the funding year for which no funds are appropriated (or any of the Customer's communications facilities, services or technologies for any of the locations listed above in the affected Service Order, or (c) thirty (30) days from the date the above referenced No Funding Notice is received by Segra. In the event of such a termination, the parties agree that Customer shall pay for all services rendered under the affected Service Order(s) through the Effective Date of Termination, but Customer shall not incur any further termination liability of any sort for such termination for Non-Appropriation of Funds. Customer agrees not to deprive Segra of the anticipated benefit of any attached Service Order by artificially terminating, or allowing for an artificial termination of, such service and shall not "terminate" any service and then immediately replace the order for the same service with Customer, a Customer affiliate, or another supplier. For clarity, for termination other than Non-Appropriations of Funds as described herein (i.e., termination for convenience), Section 12 shall apply.</p> <p><b>Private Ring:</b> Upon execution, Segra shall provision Circuit #1 (Circuit ID#: DLLSTX97/EIA86L/IRNGTXIT) on a private 500M Ethernet ring as described in more detail in the logical diagram attached hereto as Exhibit A, and upon completion of the provisioning, this Service Order shall render null and void and replace the Service and Pricing Schedule within Lit Service Order #36508 in its entirety. The equipment nodes on this ring will service only Navarro County and the Segra POP which acts as node on the Segra Metro Ethernet Core Network for monitoring of Customer's services and transport to the Segra IP Peering location.</p> <p><b>IP Addresses:</b> Customer shall receive eight (8) total IPv4 Addresses at Circuit 1, Location Z, six (6) of which shall be useable. Customer understands that one (1) of the useable IPv4 Addresses may need to be reserved, leaving one (1) fewer useable IPv4 Address for Customer. For clarity, Segra shall reclaim the /27 of IPv4 Addresses provisioned under Lit Service Order #36508.</p> <p><b>Term:</b> The term of this Service Order shall commence upon installation of all Services described herein and continue for the term delineated above ("Initial Service Order Term"). Thereafter, this Service Order shall automatically renew for successive one (1) month periods (each such period, an "Additional Service Order Term" and, together with the Initial Service Order Term, the "Service Order Term"), unless terminated by either party upon thirty (30) days' written notice to the other party prior to the end of the Initial Service Order Term or Additional Service Order Term, as applicable.</p> <p><b>Points of Demarcation:</b> Unless otherwise specified herein, the point of demarcation at each service location shall be the minimum point of entry ("MPOE"). The MPOE is the point at which Segra's cable enters the building. In the event Customer requires a point of demarcation extension, additional costs may apply. Customer shall be responsible for all cross connects.</p> <p><b>Customer Acknowledgement of Existing Business Relationship:</b> Customer acknowledges it is aware that an agent helped to arrange and facilitate this Service Order between Customer and Segra, information related to which may be shared with the agent. Customer acknowledges and understands Segra has a prior and current business relationship with the agent.</p>				

**Lit Service Order**

#50375

This Lit Service Order includes and incorporates by reference Lit Service Order (36508), executed by and between Customer and Segra on June 15, 2022 (the "MSA"). Customer and Segra agree to be bound by the Terms and Conditions Applying to Lit Service Orders within the MSA.

Unite Private Networks, LLC d/b/a Segra:

Navarro County:

Signed by:  
Authorized Signature: Clifford McDow  
Name: Clifford McDOW  
Title: Regional VP Sales - south  
Date: 8/29/2025

Authorized Signature: [Signature]  
Name: H.M. DAUGENPORT, Jr.  
Title: NAVARRO County Judge.  
Date: August 24, 2025

**Lit Service Order**

#50375

**Exhibit A  
SERVICE LEVEL AGREEMENT  
Internet Services**

This Service Level Agreement (the "Internet SLA") is made by and between Navarro County ("Customer") and Unite Private Networks, LLC d/b/a Segra ("Segra") and is related to the Internet Services provided to Customer under Lit Service Order #50375 (the "Lit Service Order"). Customer and Segra both may hereinafter be referred to individually as a "Party" or jointly as the "Parties." This Internet SLA sets forth the provisions and commitments relating to the service quality between Segra and Customer and states Customer's sole and exclusive remedies for service interruptions or service deficiencies. This Internet SLA applies exclusively to Segra's Ethernet Internet Access and Direct Internet Access services.

1. **Availability Goal.** Segra maintains a goal of 99.99% availability on all Ethernet Services and strives to repair all service impacting conditions within four (4) hours of discovery. Recovery time for a failed node is generally less than one (1) second on a protected ring. All Segra services are non-protected unless otherwise noted in the Lit Service Order.
2. **Outage.** Customer acknowledges the possibility of an interruption in Service that results in a partial or total disruption which, subject to the exclusions and restrictions noted below, constitutes an "Outage." If a Service experiences an Outage ("Affected Service"), Segra will immediately commence work to repair the Affected Service upon discovery of the Outage.
3. **Outage Credit.** Unless stated otherwise herein, Customer may be entitled to a credit based upon the Outage time experienced by an Affected Service. The credit amount is calculated by determining the percentage of time (calculated in minutes) that the Affected Service experiences an Outage, within a calendar month, in relation to the total calendar monthly minutes of the Service ("Outage Minutes %"). The amount of the credit shall be the Outage Minutes % multiplied by the applicable monthly recurring charge ("MRC") for the Affected Service ("Outage Credit"). In no event shall credits be provided to Customer in an amount that exceeds the MRC for the Affected Service.
4. **Trouble Ticket.** To receive an Outage Credit, Customer must initiate a trouble ticket at the time of the Outage by contacting Segra at the Escalation Contact List noted below. The Outage shall be deemed to have commenced upon verifiable notification of outage and initiation of trouble ticket. The Outage shall end upon restoration of the Affected Service as evidenced by appropriate network tests by Segra.
5. **Outage Credit Request.** Customer's request for an Outage Credit shall be submitted within thirty (30) calendar days of the end of the calendar month in which the Outage occurs. Requests shall be submitted to Segra, 120 W. 12<sup>th</sup> Street, Floor 11, Kansas City, MO 64105; Attn: Billing Dept. or to credits@Segrafiber.com.
6. **Payment of Outage Credit.** All approved Outage Credits shall be credited on the next monthly invoice for the Affected Service following Segra approval of the Outage Credit.
7. **Remedies.** The Outage Credits described herein shall be the sole and exclusive remedy of the Customer in the event of any Outage or other disruption of Service, and under no circumstances shall either be deemed an event of default under this Internet SLA or a Lit Service Order. The Parties agree that no third party is or shall be entitled to bring any action to enforce any provision of this Internet SLA against any Party hereto, and that this Internet SLA shall be enforceable only by the Parties hereto or their respective successors or permitted assignees.
8. **Third-Party Provider Credit.** Notwithstanding anything to the contrary, in the event an Affected Service is being provided by Segra through any third-party fiber or equipment, Customer shall not be entitled to any outage credits or recompense in excess of what is provided to Segra by the applicable third-party. In that event, Customer shall receive a credit equal to the lesser of (i) an Outage Credit as described in Section 3 above, or (ii) a pass-through of applicable credits provided to Segra by the third-party.
9. **WARRANTY DISCLAIMER.** EXCEPT FOR THE WARRANTIES CONTAINED HEREIN, Segra DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.
10. **LIMITATION OF LIABILITY.** NEITHER PARTY, THEIR EMPLOYEES, AGENTS, OFFICERS, OR DIRECTORS SHALL BE LIABLE IN ANY WAY WHATSOEVER, FOR ANY INDIRECT, SPECIAL, PUNITIVE, OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS OR BUSINESS REVENUE, LOST BUSINESS, FAILURE TO REALIZE EXPECTED SAVINGS, OR OTHER COMMERCIAL OR ECONOMIC LOSS OF ANY KIND WHATSOEVER, WHETHER OR NOT SUCH DAMAGES ARE FORESEEABLE BY EITHER PARTY, OR THEIR EMPLOYEES, AGENTS, OFFICERS, OR DIRECTORS.
11. **Outage Exclusion.** An Outage shall not be deemed to have occurred in the event that the Service is unavailable or Impaired due to any of the following (each, an "Outage Exclusion"):
  - 11.1. Interruptions on a Service for which the start of Service has not yet commenced.
  - 11.2. Interruptions caused by the negligence, error, or omission of Customer or others authorized by Customer to access, use, or modify the Service or equipment used by Customer.
  - 11.3. Interruptions due to power failure at the service location or the failure or poor performance of Customer provided equipment ("CPE").
  - 11.4. Interruptions during any period in which Segra is not afforded access to the premises and/or its facilities, provided such access is reasonably necessary to prevent a degradation or to restore Service.
  - 11.5. Interruptions during any period that Segra has communicated to Customer that the Service will be unavailable for maintenance or grooming purposes, or Customer has released the Service to Segra for the installation of a Service.
  - 11.6. Interruptions during any period that Customer elects not to release the Service for testing and/or repair and continues to use it on an Impaired basis.
  - 11.7. Interruptions resulting from Force Majeure.
  - 11.8. Interruptions resulting from Customer's use of any Service in an unauthorized or unlawful manner.
  - 11.9. Interruptions resulting from a Segra disconnect for cause.
  - 11.10. Interruptions resulting from incorrect, incomplete, or inaccurate documentation or direction from Customer (including over subscription of circuits by Customer and improper or inaccurate network specifications provided by Customer).
  - 11.11. Segra's inability to initiate Service by the applicable installation date.
  - 11.12. Interruptions in service not caused by failure of the Segra network.
  - 11.13. Interruptions resulting from damage to fiber or facilities caused by a third party.
12. **Escalation Contact List.** To assist Segra in tracking and coordinating all necessary activities for resolving issues expeditiously, the following phone numbers are the first contacts for trouble resolution. All dispatches, if deemed necessary, will be generated through these contacts:

1-866-963-4237 or 816-903-3927  
24x7x365

The escalation process provides the next step for obtaining information and resolutions in the event that Customer is unable to receive a satisfactory resolution by contact through the phone numbers listed above.

**Lit Service Order**

#50375

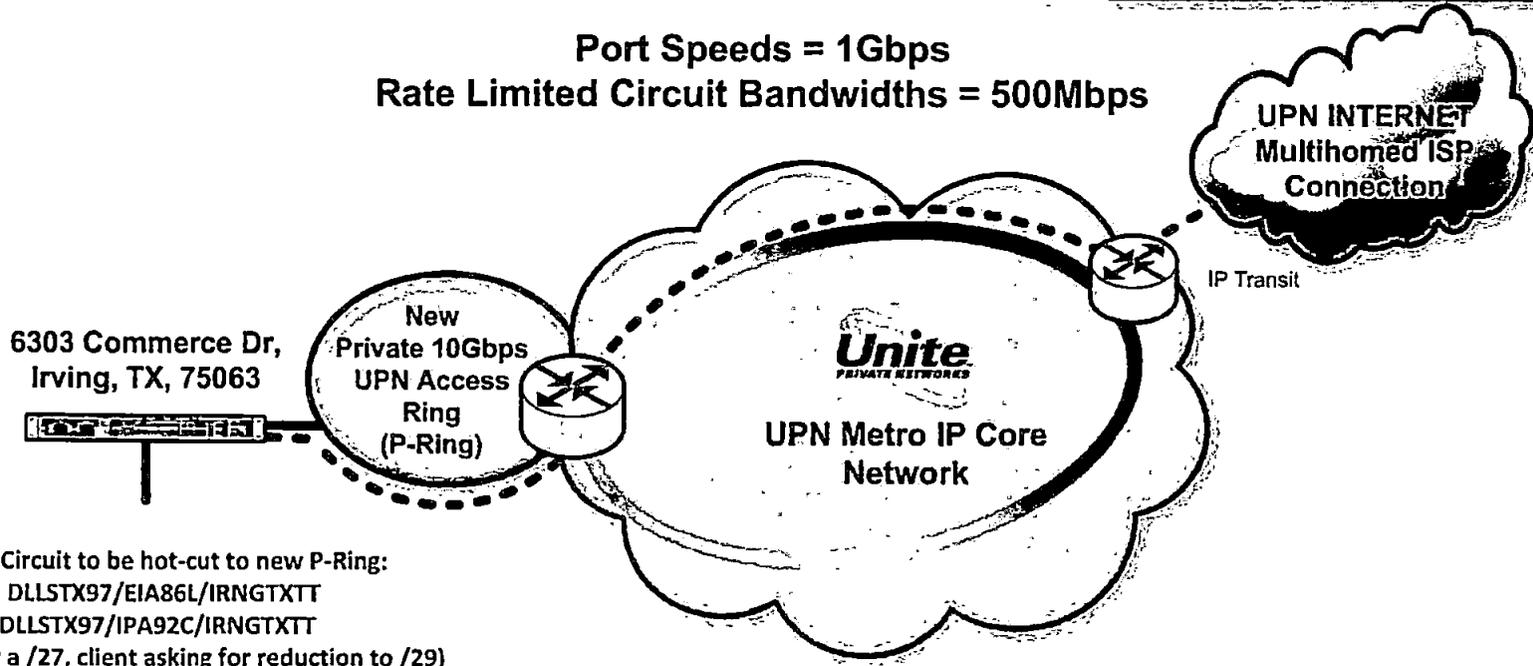
Level	Name	Email	Phone
1	Manager – Network Operations Center Austin Jett	austin.jett@segrafiber.com	(816) 859-0610
2	Director – Network Operations Center Jason Hobbs	jason.hobbs@segrafiber.com	(888) 696-0408
3	Vice President – Service Assurance Jeff Wendling	jeffrey.wendling@segrafiber.com	(888) 846-1072
4	Market Vice President – Nebraska Shanon Morris	shanon.morris@segrafiber.com	(402) 575-1239
	Market Vice President – Central Iowa Clark Lundy	clark.lundy@segrafiber.com	(515) 321-3336
	Market Vice President – Eastern Iowa Brent Striegel	brent.striegel@segrafiber.com	(319) 491-4760
	Market Vice President – Kansas City Harold Kalwei	harold.kalwei@segrafiber.com	(816) 500-3737
	Market Vice President – St. Louis Jerry Sorrentino	jerry.sorrentino@segrafiber.com	(314) 722-0052
	Market Vice President – Colorado Christian Kessler	christian.kessler@segrafiber.com	(303) 263-0174
	Market Vice President – Dallas Bill Tyler	bill.tyler@segrafiber.com	(469) 354-3214
	Market Vice President – San Antonio Rick Valadez	rick.valadez@segrafiber.com	(210) 789-6803
	Market Vice President – NM, AZ John Hufnagel	john.hufnagel@segrafiber.com	(505) 301-9118
	Market Vice President – IL, WI, OH, IN, GA, VA George Forbes	george.forbes@segrafiber.com	(478) 832-0669
Market Vice President – TX, AR, OK George Rutledge	george.rutledge@segrafiber.com	(501) 287-8223	
5	Vice President of Operations – North Region Huck Ihnat	huck.ihnat@segrafiber.com	(816) 922-9334
	Vice President of Operations – South Region Eric Filkins	eric.filkins@segrafiber.com	(832) 497-3264
	Vice President of Operations – Central Region Vincent Herrera	vincent.herrera@segrafiber.com	(505) 301-9124
6	Chief Operations Officer Thomas Pope	thomas.pope@segrafiber.com	(704) 290-4671
7	Chief Technology Officer David Cromwell	david.cromwell@segrafiber.com	(816) 509-7420

# Ethernet Internet Access (EIA) on new P-Ring

Navarro County  
HIDTA

1 Circuit Represented Below  
(1x) 500Mbps Internet Circuits on new P-Ring

Port Speeds = 1Gbps  
Rate Limited Circuit Bandwidths = 500Mbps



EXISTING Circuit to be hot-cut to new P-Ring:  
Circuit ID: DLLSTX97/EIA86L/IRNGTXTT  
IP Block: DLLSTX97/IPA92C/IRNGTXTT  
(currently a /27, client asking for reduction to /29)

Unite Private Networks Owns & Maintains The Last Mile, Enabling UPN To Have Full End-To-End Operational Control of The Network

**UPN Equipment Guide**

Cisco ASR920

- 100% FIBER INFRASTRUCTURE
- ACCESS RING PROTECTION
- CUSTOM DESIGNED NETWORK
- SYMMETRICAL & SCALABLE BANDWIDTH
- DEDICATED PROJECT MANAGER

**Configuration Represented**

UPN Providing: 1 x 500Mbps Ethernet Internet Access (EIA) on P-Ring

- CPE: AC Powered Cisco-Switch
- CPE Location: UPN Demarcs
- Demarc: Data Room (existing)
- LOA/CFA: UPN Provides At The UPN Demarc
- Hand Off: Single Interface – Multi Mode Fiber/ LC Connectors
- IP Block Provided: Reduce from /27 (existing) to /29.

**Notes:** Customer requested changes differing from above configuration could result in additional charges. Customer responsible for cross connections when applicable.

**LEGEND**

- UPN Existing Fiber
- UPN New Fiber Build
- Internet Circuit Path
- Customer Handoff

Logical Design:  
50375-2  
KK  
6/26/2025